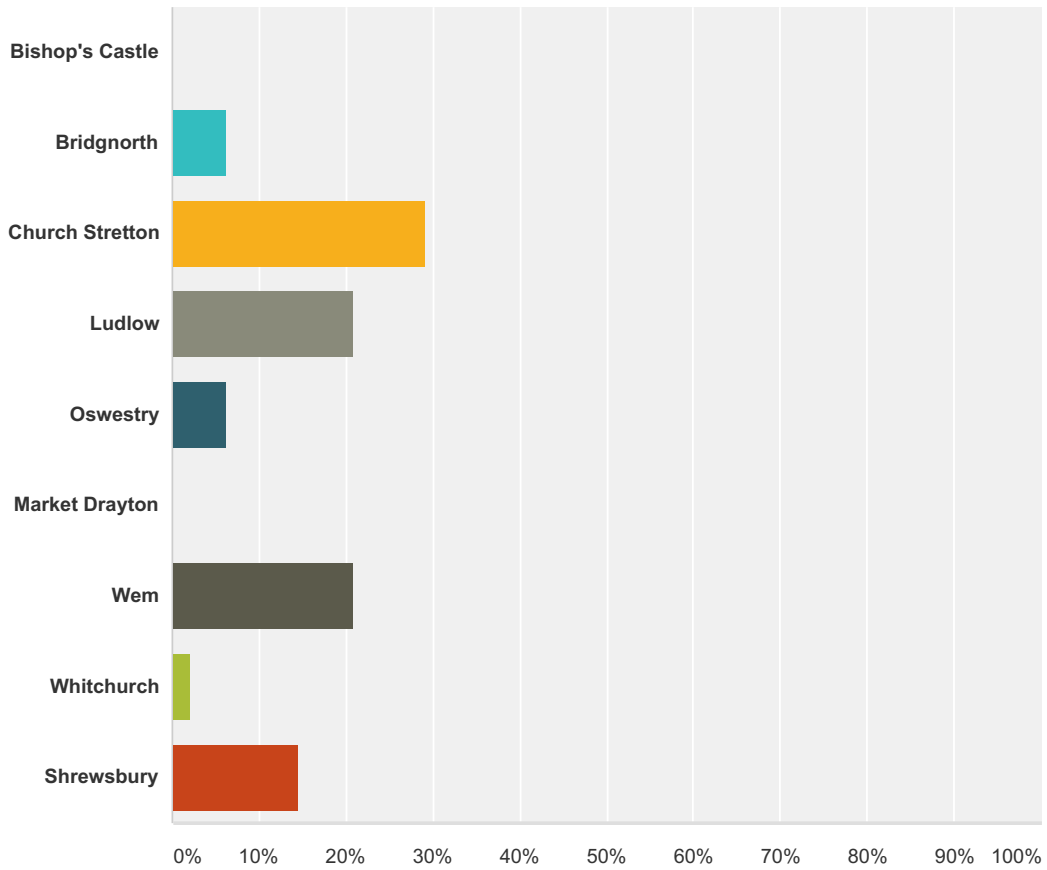


Q1 Let us know which is currently your local registration office:

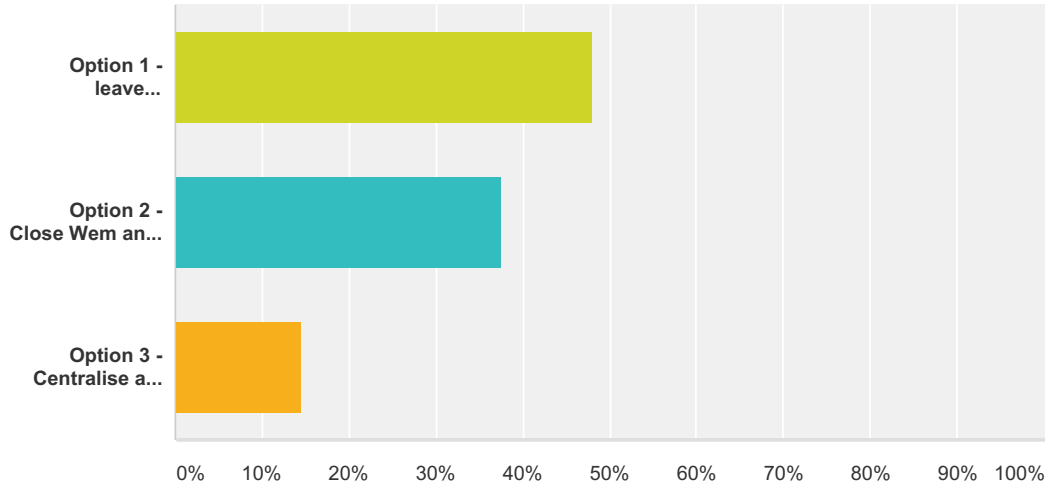
Answered: 48 Skipped: 0



Answer Choices	Responses
Bishop's Castle	0.00% 0
Bridgnorth	6.25% 3
Church Stretton	29.17% 14
Ludlow	20.83% 10
Oswestry	6.25% 3
Market Drayton	0.00% 0
Wem	20.83% 10
Whitchurch	2.08% 1
Shrewsbury	14.58% 7
Total	48

Q2 Having read the information around each option, please identify which would be your preferred option:

Answered: 48 Skipped: 0



Answer Choices	Responses	
Option 1 - leave everything as is and recruit to vacant posts	47.92%	23
Option 2 - Close Wem and Church Stretton registration points and alter opening hours at other locations	37.50%	18
Option 3 - Centralise all registration services in Shrewsbury and close other offices	14.58%	7
Total		48

Q3 Bearing in mind that we have no choice but to make savings, if your preference is to leave everything as it is currently, how would you recommend savings could be made?

Answered: 14 Skipped: 34

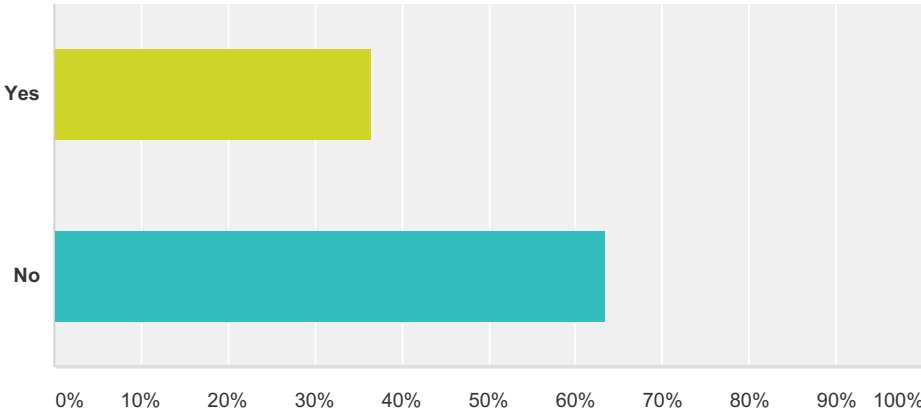
#	Responses	Date
1	We would like to see the possibility of a peripatetic registrar service linked to an appointment service operating out of a range of community hubs/offices eg Town Council offices. This would reduce fte and fixed overhead costs considerably.	6/26/2015 1:00 PM
2	Church Stretton has only 4hours a week of registrars opening times, instead of closing it, would it not make sense to take hours from those already with more than us, instead of increasing them. For those who have to rely on public transport, particularly if old or infirm, the trauma of bereavement is enough without the added burden of a long journey to register same. It would appear that when cuts have to be made Church Stretton always seems to be in the firing line, first the library, now this, what next?	6/22/2015 7:46 AM
3	Church Stretton only has 4hours a week in which to see a registrar, would it not be feasible to equalise these hours at all the offices, thus saving several hours but also enabling us to keep our office here in Church Stretton?	6/21/2015 7:22 PM
4	You have not allowed for an alternative suggestion in in Question 2 (providing only 3 potential scenarios. This does not seem to constitute 'consultation!') Having read all of the information provided I would suggest that 35% usage at Wem demonstrates a significant amount of need, and usage, by the local population. 35% usage compares very favourably with other local providers (eg. Whitchurch 36%), and is a significantly higher usage than Church Stretton and Bishops Castle - both of whom have less than 30% usage. Wem has a very high %age of 'older' residents for whom travelling an additional 9 miles, or more, would be a significant burden (especially at a time of sadness/bereavement when people are considerably more vulnerable). Wem The town of Wem has a population in excess of 5,000 people, which means it is far in excess of the populations of Church Stretton and Bishop Castle added together! There is also a substantial hinterland population around Wem. this draws upon the wide and sporadic rural communities that surround the town. There are several communities, especially to the north and west of Wem town, that would be further than 10 miles away from the nearest remaining registration centre under the current proposals. this is not acceptable, and it appears that Shropshire Council have been mindful of the wider community around Bishop castle in their machinations, but do not appear to have given similar weighting to those who live near Wem. I hope that these comments will be given due consideration.	6/17/2015 10:10 AM
5	Wem Town Council is strongly opposed to the options to close the registrar's office in Wem. There is a purpose built registrar's office in Edinburgh House and it is an excellent location with a car park for people with mobility problems to access. It is much more cost efficient for a registrar to travel to this office for several appointments rather than the people wishing to use the service having to travel to Whitchurch or Shrewsbury. When undertaking this review it should be borne in mind Shropshire is a large rural county with a low wage economy and the closure of these offices will have an adverse impact on local residents. One cost saving would be to reduce the opening hours of all offices.	6/5/2015 9:30 AM
6	Wem Town Council strongly objects to the suggested option of closing the registrar's office in Wem. There is a purpose built room designed for the use of the Registrar in Edinburgh House and the offices are accessible to the public with an adjacent car park for people who may have mobility issues. Presumably Shropshire Council has a lease for this accommodation from Meres & Mosses which has to be honoured. Also it is far more cost efficient for the Registrar to travel to Wem once or twice a week for several appointments rather than the various individuals wishing to register a birth or death, etc having to travel at least 9 miles to Whitchurch or even further to Shrewsbury. Not all people have access to private cars and in time of a bereavement need to encounter the least inconvenience.. Savings could be made by reducing the hours perhaps at Wem but the provision of this service at some level ought to be retained in Wem.	6/4/2015 1:48 PM
7	There has been a choice year after year to freeze council tax. This makes no economic sense at all for a body whose fundamental role is to provide essential public services. No business could survive in this way.	6/3/2015 1:06 PM

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8	Change the law so that a death can be registered in, say, 10 days rather than the current 5 days. It is the proposed reductions in service which will create the difficulties, especially for those without their own transport. An alternative would be for a travelling registrar service, rather like a mobile library or perhaps by personal appointment to one's home.	6/1/2015 9:19 AM
9	If services have to be cut and I beg to query the rigour of many of the financial decisions reached by this authority... then look to an appointment system across a wider range of sites.	5/22/2015 9:55 AM
10	As someone with disabilities I understand that but I also understand one is required to report a death within 5 days If you were to close Wem then that period would need to be extended how do your proposals stack up in the light of the Equalities Act 2010 ? I suspect this applies to most isolated communities	5/22/2015 7:10 AM
11	Reduce salaries at top level of Shropshire Council or make redundant managers.	5/18/2015 9:47 AM
12	Suggest that Church Stretton has an appointment system. Certifying a death can be a very stressful event. This will be made more stressful by travelling to Shrewsbury. The library in the centre of town has been ideal for this. Otherwise the Town Council Offices would be ideal for 2 hours each week.	5/17/2015 1:34 PM
13	Cutting cabinet members remuneration which easily pay for shortfalls. Anyway we are taxpayers not customers. Customers have a choice.	5/16/2015 6:43 PM
14	Part time staff/job share positions Make savings on transport costs but using local staffing Don't use Agency staff	5/13/2015 10:52 PM

Q4 Do you want to make any comments about option 1?

Answered: 41 Skipped: 7



Answer Choices	Responses
Yes	36.59% 15
No	63.41% 26
Total	41

Registrars service review 2015

Q5 Use this space to make comments about option 1:

Answered: 13 Skipped: 35

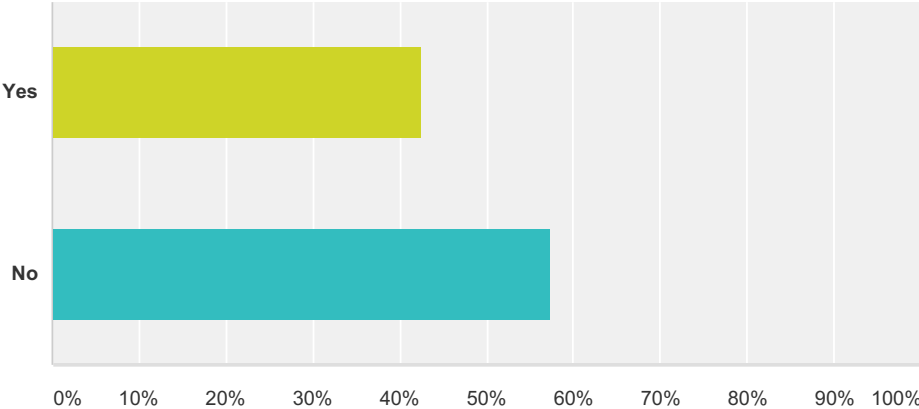
#	Responses	Date
1	Proposal to withdraw registration services from Church Stretton. Consider the traumatic situation if a partner dies at home, with no other witnesses. If the surviving partner has no transport or nearby relative it would be unkind to expect the shocked person to travel by public transport to Shrewsbury or Ludlow. Surely if the State insists on someone attending to register a death then the State should make the task as easy and as stressfree as possible. So far as death registrations are concerned, I believe the Church Stretton registrar's visits should continue until the State accepts death registrations by post or by email.	6/22/2015 3:56 PM
2	You have not allowed for an alternative suggestion in in Question 2 (providing only 3 potential scenarios. This does not seem to constitute 'consultation!') Having read all of the information provided I would suggest that 35% usage at Wem demonstrates a significant amount of need, and usage, by the local population. 35% usage compares very favourably with other local providers (eg. Whitchurch 36%), and is a significantly higher usage than Church Stretton and Bishops Castle - both of whom have less than 30% usage. Wem has a very high %age of 'older' residents for whom travelling an additional 9 miles, or more, would be a significant burden (especially at a time of sadness/bereavement when people are considerably more vulnerable). Wem The town of Wem has a population in excess of 5,000 people, which means it is far in excess of the populations of Church Stretton and Bishop Castle added together! There is also a substantial hinterland population around Wem. this draws upon the wide and sporadic rural communities that surround the town. There are several communities, especially to the north and west of Wem town, that would be further than 10 miles away from the nearest remaining registration centre under the current proposals. this is not acceptable, and it appears that Shropshire Council have been mindful of the wider community around Bishop castle in their machinations, but do not appear to have given similar weighting to those who live near Wem. I hope that these comments will be given due consideration.	6/17/2015 10:10 AM
3	Whilst it is appreciated Shropshire Council wish to make cost savings it should be remembered this is a statutory service and should be reasonably easy for people to access without having to travel miles. It is much more environmentally friendly for the registrars to travel rather than people (particularly the bereaved) have to spend hours on public transport to reach an office. What about localism and providing a service for the ratepayers of Shropshire?	6/5/2015 9:35 AM
4	Seems the most sensible of the three options available	6/1/2015 9:19 AM
5	Whilst this might be the ideal for all communities I recognise in the age of austerity this is not likely to be a reality.	5/26/2015 9:25 AM
6	See previous comments	5/22/2015 9:59 AM
7	There is an assumption that rural residents have access to personal transport THIS IS NOT ACCURATE You would need to establish that the 900 (or so) rural people without access to adequate public transport can get to the places where they can register events in a timely and legal way	5/22/2015 7:10 AM
8	Recruit staff to make this service available through the week. This is achievable through reduced manpower at the top level. This is easy to achieve if you have a mind to do it.	5/18/2015 9:48 AM
9	As mentioned in previous comment	5/17/2015 1:40 PM
10	How heartless to propose a measure that will disproportionately affect the less well off in society. Those who have to rely on public transport. It's not like County Hall is easily accessible and if you are elderly and grieving that is not what you want so soon after the death of close one. In Wem we lost the monthly rubbish collection at Edinburgh House, there is talk of closing the library and now this proposal. Why should we pay our taxes and have our services cut? What more have you got in store?	5/16/2015 6:50 PM
11	Ludlow is in the far South of the County and for people to travel to Shrewsbury to Register makes costs to the end user prohibitive For those dependent on limited public transport it would be a nightmare.....we are not in the middle of a city with adequate public services	5/13/2015 10:55 PM
12	Although Church Stretton is my local office, it is so rarely open as to be of no use. Ludlow office should be kept open, otherwise there will be no provision in South Shropshire	5/13/2015 8:16 PM

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13	<p>Would cost too much money for an under utilised service. The usage figures are on the decline, but I question why the figures for 2014/15 have not been published when we are 6 weeks into the financial year which is more than enough time to collate figures which are collected electronically anyway. Most people expect to travel and have access to a suitable form of transport, even if they do not drive themselves, most have access to family or public transport. If you are looking to make staff redundant why have you taken on an apprentice and trained her to be the UKs youngest Registrar? Surely the focus should be on redeploying or safeguarding existing jobs rather than creating new ones. It really must be a blow to those in the redundancy situation, especially with the amount of publicity it has received. It also goes to show that it cannot be that difficult to be trained as a Registrar, if it can be incorporated into a level 2 NVQ, which adds credence to my suggestions in option 2.</p>	5/13/2015 7:39 AM
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Q6 Do you want to make any comments about option 2?

Answered: 40 Skipped: 8



Answer Choices	Responses	
Yes	42.50%	17
No	57.50%	23
Total		40

Registrars service review 2015

Q7 Use this space to make comments about option 2.

Answered: 17 Skipped: 31

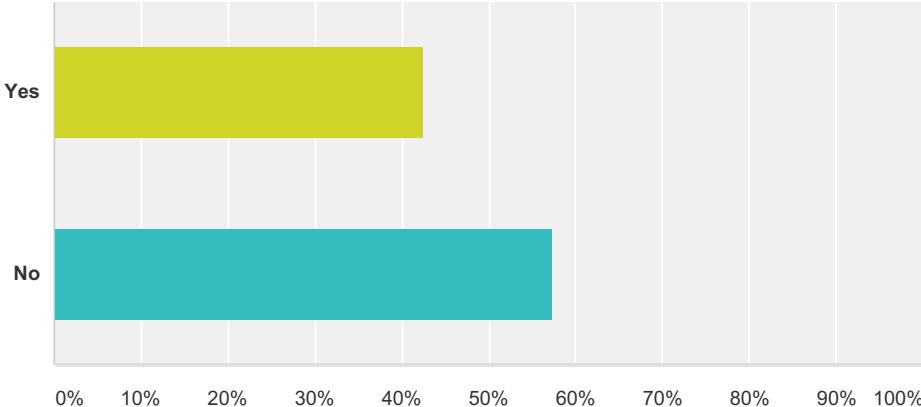
#	Responses	Date
1	Church Stretton has a larger than average aged 65+ population, many of whom do not have access to public transport. We therefore believe that a bookable by appointment system would be fairer and more accessible to residents.	6/26/2015 1:03 PM
2	If it is in fact deemed absolutely necessary to close any Registration Offices around the county I think that greater consideration should be given to the possibility first of closing much smaller Registration Offices (such as Church Stretton and Bishops Castle), where the population and the usage is very much lower than at Wem. This would create the opportunity for a 'phased and review' approach, giving time to see how the first phase of changes 'bed in' and whether any unexpected outcomes occur. Wem currently has a higher than average 'older' population, so it could be considered that more usage of the Wem office would be for the registration of deaths. However, there is a very big programme of house building currently being undertaken in the Wem area, and the type of housing is likely to attract more couples and young families. National statistics suggest there has been a rapid increase in births over recent years (hence the drastic problems in some areas of the Country with a lack of available places in Nursery schools). It is anticipated that this trend of a rise in birth rates will continue, and it should therefore be anticipated that Wem town is also very likely to see an increase in the number of births (and therefore of birth registrations). I would therefore suggest that it would be sensible to leave the facilities in Wem open for the time being, and perhaps review the situation in a few years time.	6/17/2015 10:28 AM
3	The reasons for the increase in hours in Oswestry is not fully understandable from the explanation given.	6/9/2015 1:51 PM
4	This is completely unacceptable to Wem Town Council. Even if the registrars office is only open one day a week the service should be provided in Wem. Shropshire Council has an excellent registrars office in Edinburgh House which should continue to be used...	6/5/2015 9:38 AM
5	This will seriously impact yet again on the most elderly population in a town with a high proportion of senior citizens. Many (responsibly) give up driving when they find that aging has taken a toll, and it is essential that services are kept within Church Stretton town centre. You will be forcing the elderly bereaved to go into Shrewsbury to register a loved one's death, probably by bus. How far will they then have to trek to reach the Register office in town? There should be an impact study on behalf of the elderly upon whom the effects of this withdrawal of service will fall unfairly.	6/3/2015 1:07 PM
6	South Shropshire is once again the poor relation. Ludlow is central for this area ...Not Shrewsbury.	6/1/2015 9:38 AM
7	Refer to my comments about a mobile service above. The greatest issue facing people with the proposed reduced service is to meet the 5 day registration requirement. Of course, an even more sensible approach would be to facilitate registration online, which could remain at the present 5 day period, if necessary possibly to be backed up by a personal appointment within, say, one month. The latter could be achieved by a central office in, say, the middle of Shrewsbury. Alternatively a sworn statement before a solicitor could be taken instead, as for the grant of probate.	6/1/2015 9:23 AM
8	This seems to be a compromise solution	5/26/2015 3:57 PM
9	Ludlow is a town with high numbers of elderly people, and with a low vehicle ownership. The journey to Shrewsbury would be expensive and stressful. Reduced hours seem a good compromise.	5/26/2015 9:30 AM
10	The savings that you make will be minimal. The difference between costings at Wem and other sites is marginal. The public transport system between Wem and the other sites is not fit for purpose. You will be talking about more than half a day to register a B, M or D. Registration cannot be done on-line. You will end up with more people requesting a home visit. Has that been costed?	5/22/2015 10:01 AM
11	As people age their ability and legal entitlement to drive personal transport changes. The medical requirements for entitlement to drive are becoming more restrictive It should not be assumed that isolated resident will be able to drive the additional distances closure of Wem would leave some resident without the ability to drive disadvantaged and potentially in breach of the law. - You should try to get a taxi to come to Whixall!	5/22/2015 7:11 AM
12	Not acceptable. See option 1.	5/18/2015 9:49 AM

Registrars service review 2015

13	Closing Church Stretton and Wem will create stress especially when registering death . A service by appointment for 2 hours a week would be a sensible alternative. Some events may be completed online.	5/17/2015 1:45 PM
14	Impossible to go back on this website without losing what I have already written, so why didn't you design the questionnaire so that one could refer back?	5/16/2015 6:51 PM
15	Don't mess with rural services	5/13/2015 10:55 PM
16	I think it is essential to prioritise services in the main market towns including Oswestry - this should apply to all services.	5/13/2015 7:19 PM
17	Again, as option one, there is no need to keep all rural offices open. Registrars must be expensive to employ, particularly looking at the cost per registration, even in Shrewsbury this is high. If this option is to be considered, why cannot librarians or other council officials be trained to register births and deaths? There are council owned sites across the County that are staffed for a dual purpose, for example, libraries and customer services, these staff could be trained and are less expensive to employ and the usage costs will be lower as the office/facility is already manned. This would prevent the need to keep ALL offices open. The majority of registrars are more senior in years and are seen as being stuffy and they think they are a cut above, the usage of "normal" staff would also offer a more personal and less stuffy service and access would be increased as there are more multiuse sites across the county.	5/13/2015 7:39 AM

Q8 Do you want to make any comments about option 3?

Answered: 40 Skipped: 8



Answer Choices	Responses	
Yes	42.50%	17
No	57.50%	23
Total		40

Q9 Use this space to make any comments about option 3.

Answered: 17 Skipped: 31

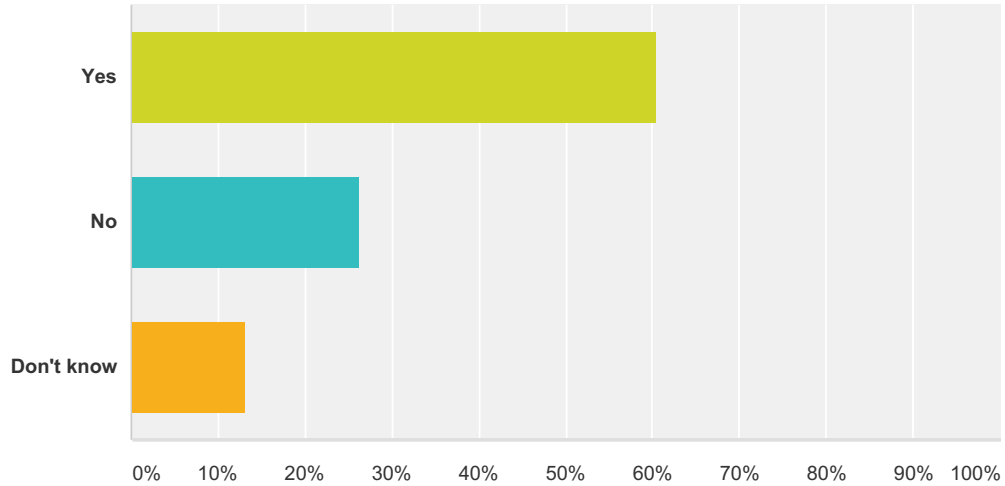
#	Responses	Date
1	<p>Centralising 'services' means that services end up benefitting those who live in the more urban hotspots, and alienate those who live in rural areas. People in rural areas pay a Community Tax but already receive much lower levels of service and provision of facilities than those in urban areas. By depleting the service provision in the smaller satellite towns those who live in less populated areas of the county (and especially those who are more vulnerable) do not get a fair and equal level of treatment. This cannot be the way forward for a fair and equitable society. Before considering the full closure of any facility such as a Registration Office I think it would be much better to consider opening offices for a shorter space of time (ie. on fewer days in the week - rather than reducing the number of hours in the day). the council should be more creative with looking at ways in which services and facilities could be maintained even though they may be reduced in some capacity. Councils are sometimes too quick to just look at 'cutting', rather than finding the more positive outcome of reducing costs but still maintaining services. I completely understand the need to reduce costs, and often the cost of upkeep of old buildings, as well as the costs of wages, make closing a facility/service an inviting prospect. But the provider of the service in this instant is the qualified legal registrar - and not the actual building that is being used. Why not consider more flexible use of a Registrar - who could perhaps be based in an area or district of the county, and who would then visit two or three towns in that area on a regular basis on different days of the week. Libraries would be an ideal place to become 'community hubs' for the provision of a number of different services. Or alternatively in Wem we have the wonderful space of Wem Town Hall which has lovely meeting rooms and facilities - ideally suited to use by a Registrar on a couple of days a week. Crucially this type of re-thinking can result in maintaining the provision of the service, releasing equity by being able to sell off expensive-to-run building stock, but also create new and exciting 'hubs' in town for community use that bring those buildings into use by more people - surely a win/win scenario. I do feel that it is particularly important with Registration Offices to consider ways of protecting the services locally since there is an actual legal obligation for people to register births, marriages and deaths, so it is not quite the same as services that people opt into. But I do believe that a little bit more thinking about this topic, and about the provision of many other services and facilities (both legal and simply culturally beneficial), could produce an exciting and yet financially viable model for the future provision for our rural county in coming decades. I hope you will consider my suggestions and thoughts. Thank you</p>	6/17/2015 10:56 AM
2	<p>This is unacceptable to the Town Council. To make residents from the whole of Shropshire travel to Shrewsbury to register a birth, death, etc. is an unacceptable proposal. Shropshire is a rural county with poor transport links and this proposal will create immense difficulties for people with mobility issues without their own transport. It will also not help environmentally and increase traffic pollution issues, etc.</p>	6/5/2015 9:44 AM
3	<p>Shropshire Council should serve the whole county. This is a large rural area with poor transport links. Centralising services upon Shrewsbury would disadvantage the most needy in society. This option is disgraceful.</p>	6/3/2015 1:13 PM
4	<p>1. This makes the most sense. Centralise the service and benefit from the economies of scale. The job of a registrar is, broadly speaking a glorified administrator so these administrators should be housed under one roof. 2. The management and councilors of Shropshire should be actively campaigning for a change in marriage law. Why, in this day and age, do you need two expensive registrars at a wedding? I am told by your staff that there is a 'National Panel for Registration' where local and central government meet. What are they doing to campaign for change and what pressure is being exerted on that national panel by Shropshire Council? Your biggest overhead must be your staff and your figures state you deliver about 1200+ marriages each year. How much would sending one member of staff, rather than two, to each of those ceremonies save? This would be a significant saving both for Shropshire and, if replicated across the country, nationally and so is a 'no brainer' surely?</p>	6/1/2015 5:55 PM
5	<p>Centralisation: "The last refuge of administrative incompetence"</p>	6/1/2015 9:46 AM
6	<p>As stated above, the greatest issue facing people with the proposed reduced service is to meet the 5 day registration requirement. Of course, an even more sensible approach would be to facilitate registration online, which could remain at the present 5 day period, if necessary possibly to be backed up by a personal appointment within, say, one month. The latter could be achieved by a central office in, say, the middle of Shrewsbury. Alternatively a sworn statement before a solicitor could be taken instead, as for the grant of probate. Another factor about a single central office is that it must be readily accessible by public transport. This means a central location in Shrewsbury.</p>	6/1/2015 9:25 AM

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7	The extra mileage quoted for Ludlow is 30 miles, I presume we do not have to get home i.e. round trip of 60 miles.	5/26/2015 4:01 PM
8	Unacceptable	5/25/2015 9:10 PM
9	A ridiculous suggestion... the impact on people in other towns will be significant. If this is the pattern of the future then people not living in Shrewsbury should be subject to lower rates.	5/22/2015 10:05 AM
10	Locating services in Shrewsbury would mean that my death may go unregistered for reasons of accessibility and disability From North Shropshire it is easier to Shop in Manchester than Shrewsbury for disabled people	5/22/2015 7:12 AM
11	Not acceptable. See comments for option 1.	5/18/2015 9:50 AM
12	If the Church Stretton registrar service is closed. The alternative will be Shrewsbury so this is not a fair alternative.	5/17/2015 1:50 PM
13	Ditto about bad design of questionnaire.	5/16/2015 6:52 PM
14	The is a distinct feeling that those of us in east Shropshire are forgotten about, or mistakenly lumped in with Telford. Travelling to Shrewsbury - both the distance involved and the parking issues on arrival - would be a distinct disadvantage. Bridgnorth is not exactly convenient, but much better than Shrewsbury.	5/15/2015 5:26 PM
15	Option 3 is the nearest to what we be my choice. I would advocate gathering actual numbers of each service delivered, map this data geographically and choose 2 or 3 centres - wherever they might be. This data is not present in your considerations. I believe that to be service centric in these sorts of decisions will deliver savings but maintain an eye on cost reduction. The risk is that in centralising service in more than 1 place you must estimate usage to determine cost - maybe thats why you haven't considered it? Austerity and savings yes but please let us be careful with prime, intergenerational services that sit at the heart of our Salopian experience until times improve and we have retained an important part of our past.	5/13/2015 9:52 PM
16	DO not centralise services in Shrewsbury - this does not serve the needs of our rural county an dis counter productive. Take more services out to these areas and centralise less - this would reduce costs and increase efficiencies across all service areas.	5/13/2015 7:22 PM
17	If my suggestions for option 2 were not to be taken up then this is the most sensible option as all costs would be reduced, although I acknowledge that Shrewsburys costs would increase marginally. As explained, most people have access to transport and could travel to Shrewsbury if need be, however if the option to train library of customer service staff the number of offices available to register at would increase.	5/13/2015 7:39 AM

Q10 Do you think the proposals for the Registration Service in your local area or the proposals in general will affect you?

Answered: 38 Skipped: 10



Answer Choices	Responses
Yes	60.53% 23
No	26.32% 10
Don't know	13.16% 5
Total	38

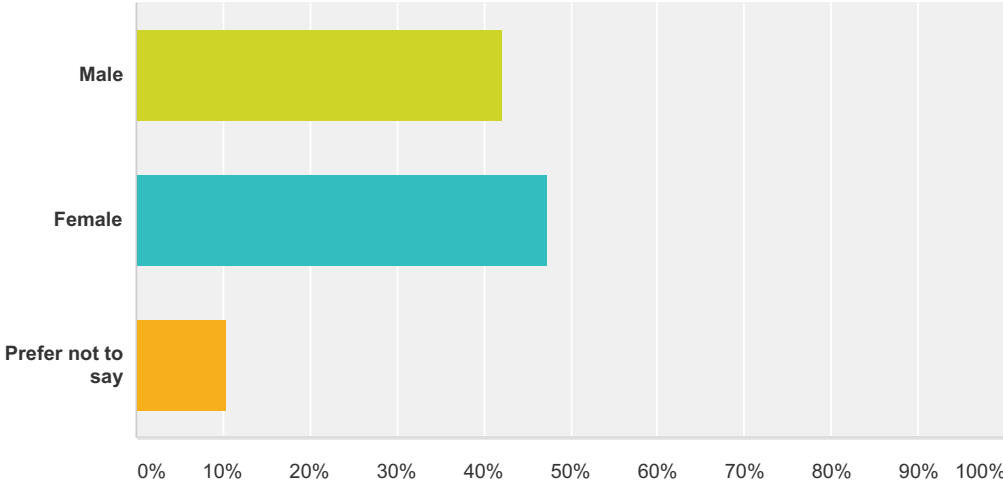
#	If you answered 'Yes', please explain how you think they will affect you.	Date
1	They will cause difficulty for any residents of Church Stretton who do not have access to a car.	6/26/2015 1:04 PM
2	I could be the person needing to register a death.	6/22/2015 3:56 PM
3	Please see original comments.	6/22/2015 7:47 AM
4	I live 4 miles north of Wem. Please also see all of my earlier comments.	6/17/2015 10:56 AM
5	The loss of the office in Wem would mean residents would have to travel to Whitchurch and Shrewsbury - a journey of at least 9 miles and it must be borne in mind the station in Whitchurch is probably a mile from the town centre.	6/5/2015 9:44 AM
6	The effects of illness, accident and aging are starting to affect me, and have made me very aware that even the simplest journey, which I would have undertaken without any worry ten years ago, can seem very challenging.	6/3/2015 1:13 PM
7	They will effect me when I need them but I will just have to get used to the change, like most things. The council should ensure it protects the truly vulnerable in Shropshire. Bereaved people are, perhaps, at a vulnerable time in their lives but are not truly vulnerable such adults or children suffering from abuse.	6/1/2015 5:55 PM
8	When myself or my wife dies do the council expect one of us to travel 30 miles and walk to the register office only to be messed about by "jobs worths" who know nothing about our circumstances. We do not own a car and rely on public transport. This would involve at least 3-4 hours travelling! Who exactly is this council working for? Try cutting some of the stupid salaries being paid to your officials!	6/1/2015 9:46 AM
9	Access as an elderly/infirm person is an important issue which options 2 and 3 will make more difficult. The assessment of access on the web site is wholly inadequate and, indeed, misleading.	6/1/2015 9:25 AM

Registrars service review 2015

10	Yet another service lost in Ludlow.	5/26/2015 4:01 PM
11	My mother and I are both pensioners. We have no other relatives. If I die first my mother will be faced with the 60mile round journey. She no longer goes to Shrewsbury because of the transport issue. I would not want to see her exposed to the stress of such a trip.	5/26/2015 9:34 AM
12	Expect to have to register deaths. Shrewsbury would not be a viable journey	5/25/2015 9:10 PM
13	Cost and time spent travelling to other centres.	5/22/2015 10:05 AM
14	for example If I were to die tomorrow afternoon (Friday) it would be 7 days before my wife, a non driver, could get to Whitchurch There is only 1 bus per week leaving 0830 each Friday.	5/22/2015 7:12 AM
15	Everybody is affected obviously - remember everyone is born and will die!!!	5/18/2015 9:50 AM
16	Obviously certification of death for myself or husband or friends.	5/17/2015 1:50 PM
17	Any visit will involve a considerable longer journey, therefore more time and cost.	5/15/2015 5:26 PM
18	Obviously, if the Ludlow office were to close it would mean a difficult (for me) and inconvenient journey to Shrewsbury. Too many local services are being cut in south Shropshire.	5/14/2015 8:01 AM
19	Living in the far South and being self employed it would create further time loss and expense	5/13/2015 10:56 PM
20	This will present an efficient and accessible service to the second largest town in Shropshire - do not overlook this for other services, such as benefits, planning and building control.	5/13/2015 7:22 PM
21	Inconvenience by taking away a local service	5/13/2015 3:19 PM
22	Need to keep sufficient provision in the South and South West of the county, due to rural community and limited travel options.	5/13/2015 11:32 AM
23	We all need to register at some point.	5/13/2015 7:39 AM

Q11 Are you:

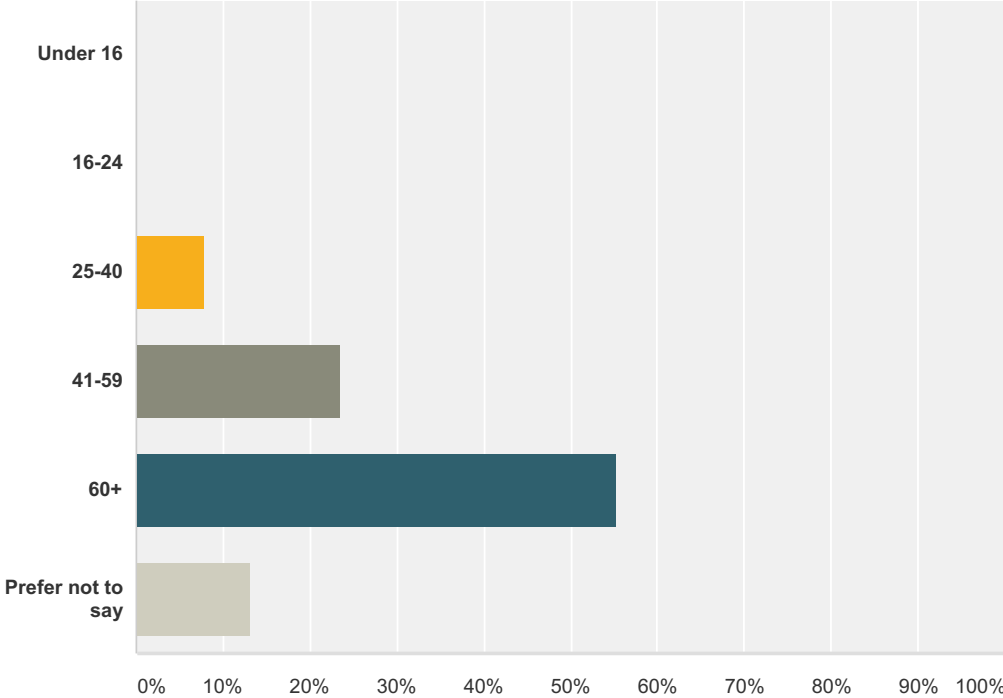
Answered: 38 Skipped: 10



Answer Choices	Responses
Male	42.11% 16
Female	47.37% 18
Prefer not to say	10.53% 4
Total	38

Q12 How old are you?

Answered: 38 Skipped: 10



Answer Choices	Responses
Under 16	0.00% 0
16-24	0.00% 0
25-40	7.89% 3
41-59	23.68% 9
60+	55.26% 21
Prefer not to say	13.16% 5
Total	38